

CALLICOON HILLS

Houseman- Callicoon Hills Hotel

Callicoon Center, Sullivan County, NY

Callicoon Hills is a destination for modern leisure and work travelers, nestled in the hills of Callicoon Center, NY. Dubbed 'an informal vacation resort', Callicoon Hills serves as a place for those who wish to retreat to nature without pretense, yet still value approachable luxury, personable hospitality and the comfort of thoughtful design.

The housemen works behind the scenes, maintaining and cleaning the hotel. In your role you will help housekeepers, clean hallways, take out trash and clean other parts of the hotel, such as its floors and doorways. You will also respond to guest requests and help provide customer service. As part of the housekeeping staff, a houseman must be detail-oriented, have good customer service skills, be able to lift heavy items and understand cleaning basics.

As an important part of the team employee will receive:

- Health insurance
- Paid Time Off to support you in having an active life outside of work
- Property wide perks

Job Responsibilities

- Help members of the hotel's housekeeping staff clean and maintain rooms
- Flip mattresses
- Separate soiled linens
- Deliver linens to guest rooms
- Stock housekeeping supplies
- Clean bathrooms and other guest areas
- Clean lobby furniture and common spaces
- Empty trash around the property
- Deliver guest luggage to guest rooms
- Ensure that all room accessories and electronics are in working order
- Ensure that outside areas, like patios and pool areas, are kept clean, tidy and in working order
- Perform basic maintenance requests when required
- Perform basic guest services when required

Who You Are:

- Commitment to the Callicoon Hills Values of:
 - Passion- Caring about what you are doing and always trying to do the best you can.
 - Compassion- Taking care of each other and our guests. Treating everyone like family.
 - Honesty- Doing the right things always, even when it's the hard choice to make. Giving and asking for honest feedback.
 - Curiosity- Desire to learn and improve ; both yourself and your workplace.

Job Requirements

- Work with flexibility during high volume periods, as a seasonal property, long hours during peak periods sometimes required.
- Communicate all property information to the General Manager in a timely manner.
- Must be able to work a flexible work schedule to include weekends, mornings, mid and night shifts.
- Ability to multi-task and remain calm in a high volume environment.
- Lifting up to 10 pounds consistently, up to 75 or more pounds occasionally.
- Able to reach, lift, carry, push, pull, grasp, manipulate or otherwise move objects.

Things you can expect are competitive living wages, property-wide perks, desirable benefits, and talent development opportunities. We are looking for passionate people to join our team, if that is you we would love to talk to you.

We are an equal opportunity employer and value diversity and inclusion at our company. We do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.