



Visitation Fact Sheet

1. All visitors will be screened for signs and symptoms of COVID -19. Entry will be denied to any individual presenting with signs or symptoms of COVID -19, or those that have had close contact with someone who has tested positive for COVID -19 in the last 14 days.
2. Hand hygiene must be performed before and after visitation and between contact with residents (use of alcohol-based hand rub is preferred)
3. The use of surgical masks is required; the facility will provide all visitors with a mask, if needed, upon arrival.
4. Social Distancing of at least six feet between persons is expected.
5. There will be no more than 3 visitors at a time per each resident.
6. Outdoor visitation continues to be preferred, but in the event of inclement weather or by request, in-door visitation requests will be accommodated.
7. Visitation will occur in the first-floor dining room or in private visitation rooms on Unit 1; these visits must be scheduled with the Activities Department at the facility prior to your arrival
8. Residents will be brought to the dining room or designated visitation area by a staff member; visitors for scheduled visits are to wait in the designated indoor or outdoor visitation area for their loved one to arrive.
9. Visitation is limited to 30 minutes to allow for all residents and families the opportunity to schedule visits and to allow for infection prevention protocols such as cleaning and sanitizing to be performed after each visit.
10. If a visitor tests positive for COVID-19 and has visited the facility in the past 2 days or has had an onset of symptoms within 2 days after their visit, the visitor must notify the facility immediately so that the facility can initiate contact tracing procedures.
11. The facility encourages all visitors to be fully vaccinated and/or tested for COVID-19 (PCR or antigen within 3-5 days of visit) before a visit.
12. The facility is not open to visitation during the initial phase of outbreak testing. For example, if a resident or staff member tests positive, visits will be suspended until the facility can conduct testing on all residents to make sure COVID-19 did not spread to another unit. The facility will notify families of such an event and let them know when visitation will resume.
13. There will be no food or drinks during visitation to maintain infection control standards.
14. **ALL INFECTION CONTROL GUIDELINES WILL BE IMPLEMENTED AND FOLLOWED IN ORDER TO MAINTAIN SAFETY OF OUR RESIDENTS, STAFF AND VISITORS.**
15. **Comfort and Compassionate Visitation**
 - a. Each resident can designate two compassionate caregivers - consent form and documentation must be on file. These are the only individuals who are permitted on the units.
 - b. There are no more than two compassionate/comfort caregivers permitted in the units at any one time.
 - c. All designated caregivers are to fill out a screening form at reception prior to their visit and are to check in with the reception desk and the unit upon arrival.

- d. Compassionate and comfort care visits are permitted between the hours of 9 a.m. and 7 p.m. daily. Any designated caregivers who are unable to come to the facility during those hours and wish to visit must alert the facility, and arrangements will be made for the requested time of the visit in order to ensure visitation is available as the resident/responsible party requests in order to adequately meet the resident's needs.
- e. There are only 17 visitors at a time permitted in the facility at once, based on DOH guidance. This includes compassionate caregivers, volunteers, outside vendors and any other non-employee or resident individuals.
 - i. In the event that this capacity is reached, the facility is required to ensure that the number of visitors permitted does not go over this number, which is based on census. Those wishing to visit may be requested to wait until other visitors have left for their visitation time in order to visit their loved ones.
- f. Compassionate care visits are permitted based on the request of the family members and the determination of the IDT team that the resident's physical, psychological or emotional health would be improved by such visits. This decision is made in collaboration with the resident/responsible party and the facility IDT team.

Based on DOH guidance and due to the increase in the number of positive COVID-19 cases in NY State, the facility strongly encourages all visitors to be tested prior to their visitation. While this is NOT required in order to visit, there will be rapid tests available to all visitors.

If you would like to be tested prior to your visit, you must arrive to the facility 15 minutes earlier than your scheduled visit time in order to allow time for testing.

PER NYS DOH, ANY VISITOR WHO IS UNABLE OR UNWILLING TO ADHERE TO THE CORE PRINCIPLES OF COVID-19 INFECTION CONTROL AND PREVENTION WILL NOT BE PERMITTED TO VISIT OR WILL BE ASKED TO LEAVE.